



DELIVERING FEEDBACK THAT WORKS

In 2 Minutes or Less

PROGRAM LENGTH

2.0hrs - 2.5 hrs

PROGRAM DESCRIPTION

Employers, co-workers, and even parents report that they would probably do a better job of giving feedback to others if they only had more time to do it. While we can't give you more time in this workshop, but we can give you a practical GPS for giving feedback that is both highly efficient and highly effective. The road to better performance is paved with effective feedback, and Greg's got just the roadmap to make it a shorter trip!

PROGRAM OUTLINE

- I Delivering Effective Feedback
 - Facilitated discussion on why this highly effective tool is so seldom used
 - New terms and definitions for a new paradigm
- II Understanding the 4 Pillars of Effective Feedback
 - Clear Expectations
 - Context
 - Specificity
 - Impact
- III Feedback to Reinforce 1.0
 - Ground Rules
 - GPS for the feedback process
 - Practicum including multiple role plays
- IV Feedback to Develop
 - Ground Rules
 - GPS for the feedback process
 - Practicum including multiple role plays
- V Feedback to Reinforce 2.0
 - Ground Rules
 - GPS for the feedback process
 - Practicum including multiple role plays
- VI Beware the Deal Breaker

